

High Performance Technology Solutions



Having access to your data at all times is crucial to your company's performance. More than that, you need to be able to use that data in effective ways. We have best-of-breed solutions that ensure your systems are available when you need them, provide optimum performance and are completely secure.

Ensuring your data is completely manageable and secure.

Data is crucial to your company. We are crucial to helping you access and manage that data wherever and whenever you need it. With comprehensive Oracle product expertise, we are ready to become your primary provider of database solutions.

- Improve employee and customer satisfaction with optimized performance and increased up-time.
- Mitigate risks to key business objectives with best of breed governance, skills, and methods.
- Lower total cost of ownership with increased simplification and improved quality of IT service delivery.
- Ensure systems meet increasingly stringent availability, performance, and security requirements.
- Accelerate and attain business goals by partnering with high performance IT resources.

Strategy & Design

- High availability solutions
- Disaster recovery solutions
- Backup and recovery strategy
- Capacity planning and space management
- Performance evaluations
- Deep-dive performance and optimization initiatives with guaranteed results
- Application development frameworks

Implementation

- Database and applications cloning and refresh
- Database patching
- Security administration
- Major Oracle RDBMS upgrade or implementation
- Major Oracle RDBMS "new features" implementation and consulting
- Oracle eBusinessSuite upgrades, implementation, and consulting
- Oracle Enterprise Manager Grid Control
- Oracle RAC based solutions

Support

- 24x7 Service level monitoring
- Proactive alerts to potential business impacts
- Proactively measure user experience
- Backups and/or host-based backup functions
- Alert logs, application error logs, O/S incident logs
- Database performance, locks, waits, and abnormal database events
- eBusiness Suite releases 10.x through Release 12

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